Victim Centered Care

From the National Protocol for Sexual Assault Medical Forensic Examinations
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Summarized on the FORGE forensic exam and transgender survivor webinar: April 10, 2014

- Give sexual assault patients priority as emergency cases.
- Provide the necessary means to ensure patient privacy.
- Adapt the exam process as needed to address the unique needs and circumstances of each patient.
- Develop culturally responsive care and be aware of issues commonly faced by victims from specific populations.
- Recognize the importance of victim services within the exam process.
- Accommodate patients’ requests to have a relative, friend, or other personal support person (e.g., religious -and spiritual counselor/advisor/healer) present during the exam, unless considered harmful by responders.
- Accommodate patients’ requests for responders of a specific gender throughout the exam as much as possible.
- Prior to starting the exam and conducting each procedure, explain to patients in a language the patients understand what is entailed and its purpose.
- Assess and respect patients’ priorities.
- Integrate medical and evidentiary procedures where possible.
- Address patients’ safety during the exam.
- Provide information that is easy for patients to understand, in the patient’s language, and that can be reviewed at their convenience.
- Address physical comfort needs of patients prior to discharge.